

**BEFORE THE MOTOR VEHICLE DEALER BOARD
STATE OF COLORADO
CASE NUMBER: BD24-1080**

FINAL ORDER

**IN RE: Hortencia Elizabeth, Licensee/Respondent
Motor Vehicle Salesperson License # 172725**

Dealerships Involved with Application - License # 41075 & 39398

This matter came before the Colorado Motor Vehicle Dealer Board (hereafter, the "Board"), on November 18, 2025, pursuant to C.R.S. §§ 44-20-104(3), 44-20-121, 24-4-104, and 24-4-105, and upon review of the Initial Decision (hereafter, the "Initial Decision") for the Board, rendered by a Hearing Officer of the Hearings Division of the Department of Revenue (hereafter, the "Hearings Division") on August 21, 2025, in Case #BD24-1080 (hereafter, the "Case"). Prior to thirty (30) days after the Board served the Initial Decision on the Licensee/Respondent, the Board, through Delegation of Authority to the Board's Executive Secretary, extended its right to review the Initial Decision beyond the thirty (30) day limit. Respondent did not timely file exceptions to the Initial Decision nor timely seek an extension of time to file exceptions to the Initial Decision.

The Board's review of the record included the Initial Decision, and the Board also had the opportunity to review Respondent's submissions after the Initial Decision issued in her case.

The Board, having considered the Initial Decision, **HEREBY FINDS, DETERMINES, AND ORDERS THE FOLLOWING:**

FINDINGS

1. The Initial Decision resulted from an August 21, 2025, hearing before a Hearing Officer of the Colorado Department of Revenue, Hearings Division.
2. The Hearings Officer believed Respondent's Auto Industry Division Salesperson License should be subject to discipline for: actions related to intimidating a witness or victim; actions related to tampering with a witness or victim; and unfit licensing character of record. However, the Hearing Officer also recognized the statutory penal restriction prohibiting a Hearing Officer from recommending a revocation and recommended a probationary period of twelve (12) months, the maximum fine allowed for each violation, or both a probationary period and fine for each violation committed by a person licensed by the board.
3. The Board served the Licensee/Respondent the Initial Decision on August 26, 2025, by United States Mail, first class postage prepaid.
4. The Board reasoned that it was appropriate to make the following determinations respective to the Initial Decision:
 - a. Accept the Findings of Fact;

- b. Accept the Conclusions of Law/Analysis; and,
- c. Set Aside the Hearing Officer's Recommended Order and replace that with the Board's resolution of the case, as set out below, based upon the Board's statutory penal jurisdiction, the relevant facts, and the applicable law.

DETERMINATIONS RESPECTIVE TO THE INITIAL DECISION

1. Accept the Findings of Fact in their entirety.
2. Accept the Conclusions of Law in their entirety.
3. Applying the Board's statutory penal jurisdiction, the Board set aside the Recommended Order and ordered the revocation of Respondent's license.

ORDER

NOW THEREFORE, in consideration of the foregoing, and pursuant to C.R.S. §§ 44-20-104(3), 44-20-121, 24-4-104, 24-4-104(11), and 24-4-105, IT IS HEREBY ORDERED:

The Motor Vehicle Salesperson License # 172725 of Hortencis Elizbeth Tizcareno is Revoked.

SO ORDERED this 18th day of November, 2025.

**COLORADO MOTOR VEHICLE DEALER BOARD,
AMANDA GORDON PRESIDENT**

By: _____

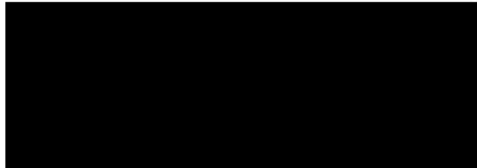

Amanda Gordon, President
Colorado Motor Vehicle Dealer Board
1707 Cole Boulevard, Suite 300
Lakewood, CO 80401

RIGHT TO APPEAL

This Board Order constitutes final agency action by the Colorado Motor Vehicle Dealer Board. Pursuant to § 24-4-106(11), C.R.S., you may appeal this Board Order to the Colorado Court of Appeals within forty-nine (49) days after the date of service. The date of service depends upon whether you received your copy of the Order by regular first-class mail or whether your copy of the Order was delivered to you personally. If you received your copy of the Order by regular first-class mail, then the date the Order was mailed to you is the date of service. If you received your copy of the Order by personal delivery, then the date your copy of the Order was received by you is the date of service.

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing **FINAL ORDER** was duly placed in the United States Mail, first class postage prepaid, and via electronic mail, this 19th day of November, 2025, addressed as follows:



Attn: General Manager
Truck Town Motors
230 Federal Boulevard
Denver, CO 80219

Attn: General Manager
Jimmy's Auto Sales
7011 Pecos Street
Denver, CO 80221

Sarah Killeen
Assistant Attorney General II
Office of the Attorney General
sarah.killeen@coag.gov

Starla Doyal
Hearing Officer
Hearings Division
Dor_regulatoryhearings@state.co.us

Lisa Garcia

Digitally signed by Lisa
Garcia
Date: 2025.11.19
12:02:00 -07'00'

Lisa Garcia
Legal Assistant
Auto Industry Division