November 14, 2025

SPORTS BETTING INDUSTRY BULLETIN 16

RE: Rule 9.5 Exclusion list - Duties and responsibilities

The Division is providing this industry bulletin to give further guidance on Sports Betting Rule 9.5 specifically with regard to an operator communicating with an excluded patron for the purposes of providing IRS Tax Form W-2G to patrons.

Sports betting operators may contact excluded patrons for purposes of providing them with IRS Tax Form W-2G.

All other forms of communication with the excluded patron, including, but not limited to, marketing materials, promotional offers, general account information updates (beyond W-2G fulfillment), or any communication that could encourage or facilitate further sports betting activity by excluded patrons, **remain strictly prohibited**.

The Division of Gaming recommends that excluded patrons who are expecting a W-2G form take the following action:

- **Provide Updated Contact Information:** Excluded patrons can provide the Operator with their current and accurate contact information (e.g., mailing address, email) for the purpose of receiving a copy of their IRS Tax Form W-2G.
- **Limit Information Sharing:** Patrons should be aware that the Operator is only permitted to use this information for the W-2G distribution. If a patron chooses to provide updated contact details, they should explicitly state that the update is for this purpose only.

Failure to adhere to the strict limitations of this guidance, specifically utilizing this permissible communication channel for unauthorized purposes (e.g., marketing or wagering activities), may result in regulatory action by the Division of Gaming.