



January 12, 2023

SPORTS BETTING INDUSTRY BULLETIN 11

RE: Rule 7.12 - Sports Betting System Requirements - Change Control

This document is to further clarify change control requests that meet the criteria in Sports Betting Rule 7.12 (1)(c)(ii).

Changes that meet the criteria for sub-section ii, non-substantial changes will no longer need to be sent to the Division unless the change is an emergency. Emergency changes for items listed in the non-substantial categories must meet the requirements listed in Rule 7.12 (1)(c)(iv). A log of non-substantial changes must be sent to the Division of Sports Betting at the end of each calendar quarter; the last day of March, June, September, and December.

The log must include all non-substantial changes that were not included in the previous quarter's log. A log that includes all changes is acceptable but does not exempt the licensee from meeting all other requirements for change control stated in rule 7.12. Notify and do, Substantial, and Emergency changes must still follow the change control process.

The categories that qualify as non-substantial changes are:

- Design, Style, and Cosmetic changes - Changes that present different visuals but do not impact the underlying functionality of the Sports Betting system or supporting systems.
- Updates - Vendor Patches, Service Releases, Hotfixes, and any other vendor recommended updates.
- Code Sync - Any process that is designed to keep code versions consistent across distributed systems.
- Maintenance - Action performed on the Sports Betting system, as well as supporting system, recommended by the vendor for the continued security, integrity, accuracy and availability of the sports betting system that does not change version number. Maintenance includes but is not limited to configuration changes, defragging database indexes, scheduled reboots of the system, or resizing or allocating of system resources.
- Reconfigurations - Any action that enables/disables, allows/disallows, or creates/deletes in a manner which the system was designed. For example, reconfigurations may include but are not limited to opening ports such as 443 or 80, building new network segments or changing the scheduled time actions are performed within the Sports Betting system.
- Account Management (User logins/profiles) - Adding accounts to the system, such as test accounts, whitelisting accounts, deleting accounts, modifying accounts, or modifying account access. This refers to non-patron accounts.

Please note that changes to information presented to the patron by the sports betting system such as problem gaming statements or terms and conditions must still be sent to the Division of Sports Betting and be approved before deployment.