

ICO Newsletter

March 2019

Device Count Timely Filings

Device counts are due to the Division on the 2nd of every month. Per ICMP, "on the last day of each month, a licensee shall perform a device count of all devices on the floor. This count must include the count for slots and each table game type (e.g. Blackjack, Poker, Craps, and Roulette) and must be electronically submitted into Revenue Online monthly device counts return no later than the second day of the following month."

Device counts should be submitted on the 2nd of the month regardless of whether the 2nd falls on a weekend or holiday.

Wide Area Progressive Contacts

There has been a few Wide Area Progressives that hit this past year. It is important that contact information with manufacturers be up-to-date in order for WAP information to be provided to you should another one be awarded.

Reminders

- Please be aware that component parts purchased from unlicensed manufacturers and/or distributors are not allowed.
- EPC information is being requested. It is already on the tax template and should reconcile to the tax return. Please remember to place the information in Revenue Online when remitting Gaming Taxes each month.
- Please review and update any variances that are due to expire. All variance requests should come to

dor_coloradocasinos@state.co.us,

If you have any questions or concerns about Revenue Online please contact the Division of Gaming. We are happy to help and always available for training.

For help with:

Gaming Tax (GAM) contact July Vang at (303) 205-1304 or email July. Vang@state.co.us.

Personnel Tracking (PER) contact Trinda Quint at (303) 205-1300 or email Trinda.Quint@state.co.us.

Device Tracking (DEV) contact Gus Swartz at (303) 582-0529 or email <u>Donald.Swartz@state.co.us</u>



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Bulletin 56

Cloud services are a product that uses all or part of an offsite or separate system, device, or piece of equipment to process, monitor, collect or report any transactions.

Division approval is required before a licensee may implement any software*, service or product using cloud services. This applies to products or software using the gaming system or a duplicated environment, such as mirrored database, to gather, import, monitor, or otherwise collect data. If a licensee is using a cloud service, the licensee is still responsible for the acts and omissions of its agents, employees and contractors in complying with all obligations imposed by law, these rules, and internal controls minimum procedures.

The gaming system licensee must submit the notification and receive approval from the Division in advance of any implementation, or version upgrade to a cloud service

The notification must be sent to:

<u>DOR CCBHCasinos@state.co.us</u> (for casinos in Blackhawk and Central City)

<u>DOR_CrippleCreekCasinos@state.co.us</u> (for casinos in Cripple Creek)

When using cloud services all data in transit and data at rest must use a minimum 128 bit encryption. Data in transit from the cloud service providers system may employ encryption tunnels, such as VPN connection, to meet this requirement.

All cloud services must require a login such as, but not limited to, user name and password, tokens, biometrics, or multi factor authentication. Each account created for cloud support or for business use must not have more access than required to do the job.

In the even the licensee loses connection, the licensee must be able to retain all gaming data. If the casino loses connection to the cloud service long enough to cause a significant disruption the Division must be informed within 12 hours. The licensee must inform the Division via email addresses referenced above.

* It is the licensee's responsibility to comply with CLGR 30-1607 (Records Retention). With Division approval, licensees may use cloud service for secondary data retention such as a copy of data or backup and recovery. Please contact the Division for more information.

ICO Meetings

Tuesday, May 7, 2019 – Cripple Creek, at the Division's Cripple Creek Commission Room, 10:00 am

Thursday, May 9, 2019 – Central City/Black Hawk, at the Division's Central City Office Commission Room, 10:00 am

You are encouraged to submit any questions or topics of discussion that you would like addressed either by the Division or your fellow ICOs. Please call or email your questions or topics to:

dor coloradocasinos@state.co.us,



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On the Website

Please check out the Division's web site, https://www.colorado.gov/enforcement/gaming.

There are some helpful features on the main page, like the Revenue Online link, GPI link, and the Upcoming Gaming Events Calendar. The Statistical Summaries can be found under Industry Statistics. There is also a quick link to the ICMP and ICO Information under Links and Casino Information.

Closed Dates

The Division's Golden office will be closed on the following dates:

May 27, 2019 – Memorial Day July 4, 2019 - Independence Day September 2, 2019 - Labor Day October 14, 2019 – Columbus Day

Commission Meeting Dates:

The Commission generally meets the third Thursday of the month at 9:30 a.m., unless otherwise noted. Dates and locations are subject to change.

- Thursday, May 16, 2019 Golden
- Thursday, June 20, 2019 Golden
- Thursday, August 15, 2019 Golden
- Thursday, September 19, 2019 Cripple Creek
- Thursday, October 17, 2019 Central City
- Thursday, November 21, 2019 Golden
- Thursday, December 19, 2019 Golden

USEFUL WEBSITES:

The Drop & Count Schedule, Minimum Bankroll Worksheet, and Tax Template are located at:

 $\underline{https://www.colorado.gov/enforcement/node/37861}$

ICO checklist and attribute worksheets:

https://www.colorado.gov/pacific/enforcement/node/38316

License Applications:

https://www.colorado.gov/pacific/enforcement/node/38571

ICMPs:

https://www.colorado.gov/pacific/enforcement/node/37861