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Exposed Network Access Points in Public Areas

As the industry continues to grow and utilize more integrated components of computer networks it has become apparent that network security is of vital importance. Network access points to the slot monitoring system have expanded from the back of the house, limited to casino employees, to the public areas of the casino.

While these applications may allow for more efficient customer service, these new installations, including slot attendant workstations and kiosks, have changed the environment in the casino and increased the risk of unauthorized access to the system.

In order to address this potential risk the Division is now requiring all slot monitoring system network access points in public areas, usually identified by a RJ45 jack with CAT 5 cable, be covered or installed in a manner that prevents unauthorized system access. This can be achieved by covering the access points with a secure plate or box, having it recessed in the ceiling or floor, or installed inside the device which utilizes the access point.

Minimizing the physical access provides not only the perception of increased security but also reduces the potential risk of unauthorized access. The Division realizes that some of these access points, even if compromised by unauthorized access, would not allow complete access to the system; however, all access points in public areas of the casino must be physically secured regardless of their functionality.