

June 24, 2002
Revised May 6, 2006

C.R.S. 12-47.1-501 reads in pertinent part: "A support license is required for all persons employed in the field of limited gaming and by all gaming employees. No person required to hold a support license shall be an employee of, or assist, any licensee until such person obtains a valid support license." C.R.S. 12-47.1-103 (11) defines a "gaming employee" as "any person employed by an operator or retailer hosting gaming to work directly with the gaming portion of such operator's or retailer's business...Persons deemed to be gaming employees shall include, but shall not be limited to, the following: Dealers; change and counting room personnel; cashiers; floormen; cage personnel; slot machine repairmen or mechanics; persons who accept or transport revenue from a slot, blackjack, or poker table drop or dropbox; security personnel; shift or pit bosses; shifts; floor managers; supervisors; slot machine and slot booth personnel; any person involved in the handling, counting, collecting, or exchanging of money, property, checks, credit or any representative of value, including any coin, token, chip, cash premium, merchandise, redeemable game credits, or any other thing of value or payoff from any game, any gaming, or any gaming device; and such other persons as the commission shall by rule or regulation determine." This includes surveillance and accounting personnel, and persons who work on slot machines, shuffling devices, currency counters and jetsorters. It also includes locksmiths who work on locks for drop boxes, blackjack and poker table trays, count room doors and cash drawers.

The determining factor when deciding whether a person needs a support license is the function of that person's duties, not the job title or employment status.

A support license is also required for contract workers who perform duties that would require a support license for a traditional salaried or hourly employee. Casinos cannot avoid licensing requirements by making a position or function a "contract" position. Some examples of contract positions that require licensure include contract drop and count employees and employees of contract surveillance companies who install and maintain surveillance equipment.

The Division of Gaming will not tolerate attempts to use non-licensed employees or contractors for licensed gaming activities. If a casino is unclear as to whether a specific employee or contract position requires a support license, the casino should contact any Division of Gaming office.